

Where does the work get done?



Peosta, IA - Fulfillment Center
8970 Enterprise Dr.

Acquired: 1999
Function: Receive and store non-food merchandise; fulfill orders for ship-alone non-food items
Shifts: First shift all year; partial second shift
Regular Employees: 15
Temporary Employees: 90
Building Size: 544,000 square feet

Savanna, IL - Production Facility
199 Viaduct Road

Acquired: 1987
Function: Assemble food gifts
Shifts: First shift all year; second shift during the season (about July through December)
Regular Employees: 6
Temporary Employees: 165
Building Size: 61,440 square feet



DeWitt, IA - Fulfillment Center - 219 East Industrial Street

Acquired: 1995
Departments: Fulfillment Center, Hand Art, Engraving, Embroidery, and Customizing Department
Function: Engrave and personalize items; fulfill orders for non-food catalogs
Shifts: First shift all year; second shift most of the year
Regular Employees: 20
Temporary Employees: 135
Building Size: 50,000 square feet



Davenport, IA - Outlet Store
Northpark Mall, 320 W. Kimberly

Acquired: 1998
Function: Sell close-out inventory and returned items at reduced prices
Shifts: Days, evenings, and weekends
Regular Employees: 2
Temporary Employees: 10
Building Size: 7,500 square feet



Dickeyville, WI - Contact Center
400 S. Main

Acquired: 1989
Function: Receive orders from customers for all catalogs by telephone and internet, and provide customer service
Shifts: First and second shift all year
Regular Employees: 16
Temporary Employees: 560
Building Size: 8,266 square feet



Monroe, WI Corporate Headquarters
Built: 1966
See reverse side for details.



Madison, WI Fulfillment Center - 3650 Milwaukee St.

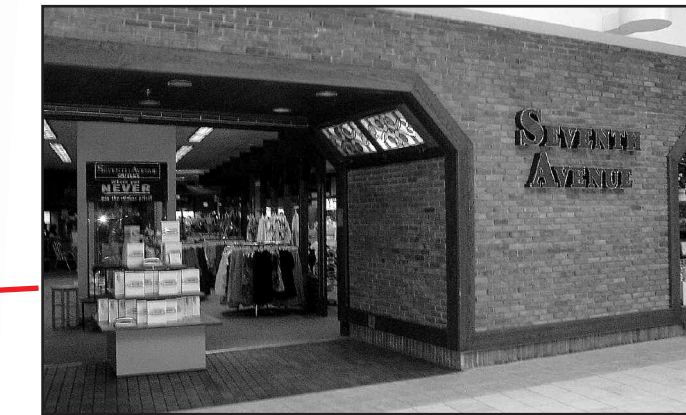
Acquired: 1978
Departments: Non-Food Combinable Picking/Packing and Receiving. Madison also has branches of Clerical, Human Resources, and Quality Assurance

Function: Receive all mail and fax orders, receive product and fulfill orders for non-food catalogs
Shifts: First and second shift all year
Regular Employees: 60
Temporary Employees: 260
Building Size: 225,000 square feet



Janesville, WI - SC Aviation
Rock County Airport
4120 S. Discovery Drive

Acquired: 2000
Function: FAA-approved air carrier provides on-demand aircraft charter services (passenger and cargo) for hire
Shifts: 24 hour operations
Regular Employees: 30
Building Size: 12,600 square feet



Racine, WI - Outlet Store
Regency Square Mall
5544 Durand Avenue

Acquired: 1998
Function: Sell close-out inventory and returned items at reduced prices
Shifts: Days, evenings, and weekends
Regular Employees: 1
Temporary Employees: 10
Building Size: 7,400 square feet



Rockford, IL - Outlet Store
CherryVale Mall
7200 Harrison Avenue

Acquired: 1998
Function: Sell close-out inventory and returned items at reduced prices
Shifts: Days, evenings, and weekends
Regular Employees: 2
Temporary Employees: 15
Building Size: 6,000 square feet



Clinton, IA - Contact Center
1801 South 21st Street

Acquired: In Clinton since 1994
Function: Receive orders from customers for all catalogs by telephone and internet, and provide customer service
Shifts: First and second shift all year
Regular Employees: 12
Temporary Employees: 370
Building Size: 5,110 square feet



Clinton, IA - Fulfillment Support Center
2000 Harrison Drive

Acquired: 2005 (1998 in previous location)
Shifts: First shift all year; second shift most of the year
Regular Employees: 15
Temporary Employees: 125
Departments: Returns
Function: Receive and process customer returned product for non-food catalogs and ship customer orders
Building Size: 175,000 square feet



Hannibal, MO - Contact Center
3201 Palmyra Road

Acquired: 1998
Function: Receive orders from customers for all catalogs by telephone and internet, and provide customer service
Shifts: First and second shift all year
Regular Employees: 27
Temporary Employees: 990
Building Size: 14,950 square feet



Clinton, IA - DM Services Inc.
1515 South 21st Street

Acquired: 1992
Shifts: First and second shift all year
Regular Employees: 125
Temporary Employees: 200
Function: Provides credit management and payment collection services to various companies, including The Swiss Colony, Inc.
Building Size: 30,000 square feet